



[Arbor Help Centre](#) > [Students and Guardians](#) > [Parent Portal and App - Payments, School Shop, Meals, Clubs and Trips](#)

Using the Basket to make payments on Parent Portal

Follow



Gwyn Mabo

March 5, 2025 at 11:02 AM

Using our Basket feature, you can add payments to your basket to allow you to pay for clubs, trips, meal or other account top-ups for multiple children all in one household in one payment!

Adding a payment to the basket

Once you've logged in, just add a payment for a [Club](#), [Trip](#) or top-up account such as [Meals](#).

Alongside the button to **Pay now**, you'll also see the option to **Add to basket**.

« Back

Register Alexa for Club

Club Overview

Name	Breakfast Club
Description	Breakfast Club
Selected membership option	Daily : £2.00 per session
Number of sessions	2

Review Membership Dates

Please review the memberships below. If there are any memberships you do not want, please tick them and use the Delete Memberships button below to delete them.

Select membership period(s) you wish to remove

06 Nov 2019 (£2.00)
 14 Nov 2019 (£2.00)

Delete selected membership dates

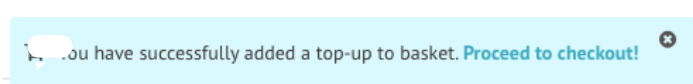
Make Payment

Payment amount	£4.00
-----------------------	-------

Cancel
Add to basket
Pay now

You'll get a notification to let you know the payment has been added. Click the link to proceed to checkout or click X to continue and pay later. The notification will disappear on its own after about 30 seconds.

Remember, payments aren't made and clubs and trips aren't booked until you pay for the items in your basket!



Seeing and paying for your basket

You can go to *My Items > My Payments* from the top menu to access your basket. In your basket, you can see all the payments you have yet to pay and empty your basket if needed.

My Basket: £44.00

Payments and Top-Ups in Basket		
Club payment	Account: Alexa Hall (Clubs) Club: Breakfast Club Payment amount: £4.00	Click for details or to make a change ▶
Account top-up	Account: Alexa Hall (Meals) Payment amount: £20.00	Click for details or to make a change ▶
Account top-up	Account: Hollie Hall (Meals) Payment amount: £20.00	Click for details or to make a change ▶

Empty basket
Cancel
Pay for all items in basket

If you click a payment you can edit the amount if it's a top-up or a payment that accepts variable contributions and **Save changes**. You can also remove the payment from your basket.

[« Back](#)

Club Details

Club Details	
Student	Alexa Hall
Club	Breakfast club ▶
Description	
Selected membership option	Daily per session with variable: £10.00 per session
Number of sessions	1
Sessions	03 Aug 2020, 09:00 - 10:00

Payment Amount	
Payment amount*	£ 8.00

Delete from basket
Cancel
Save changes

If you try to edit the payment amount below the minimum threshold you won't be able to continue.

Payment Amount	
Payment amount*	£ 0.00 !
The minimum value for this field is £2.	

If it's no longer possible to pay for something, you'll see a banner on this page and red text explaining the issue. This could be because the school has already logged a payment on their side, the school has removed the payment options, if the maximum number of participants has been reached or if the signup window has closed, so you'll need to contact your school for more details.

You'll need to click the button to remove all the payments that you can't pay for before you'll be able to pay for everything in your basket.

My Basket: £233.00



It is not possible to pay for some items in your basket

It is not possible to pay for some items in your basket. Check the reason for each item below. Please remove items from the basket for which you cannot pay - you can use "Remove all items from the basket that I cannot pay for" button to remove all of them at once, or edit details if there is an option to do so.

Remove all items from the basket that I cannot pay for

Payments and Top-Ups in Basket

Account top-up	Your school does not accept payments for School Uniform anymore. Please contact your school for details. Account: Joshua Adams (School Uniform) Payment amount: £15.00	Click for details or to make a change ▶
Club payment	Account: Joshua Adams (Clubs) Club: Homework club Payment amount: £18.00	Click for details or to make a change ▶
Club payment	Account: Hollie Adams (Clubs) Club: Homework club Payment amount: £200.00	Click for details or to make a change ▶

Empty basket

To pay, click the green **Pay for all items in basket** button and add your card details - Arbor accepts Visa or Mastercard only. You may also be asked to [provide authentication](#).

My Basket: £6.00

Payments and Top-Ups in Basket

Club payment	Account: Hollie Adams (Clubs) Club: Paym	Click for details or to make a change ▶
--------------	--	---

Empty basket

Make Payment

Card number

Expiration date

Name on card

Security code (CVV/CVC)

Cancel

Important note on clubs

Important note on clubs: Until you pay for the selected club, the child will be signed up as a **provisional member**. This means although you can make further payments to the club and the child appears to the school on the list of potential participants, they are not confirmed and will not appear in the register.

If you clicked the **Cancel** button, the child will be provisionally signed up but the payment won't appear in your basket.

« Back

Register Hollie for Club

Club Overview

Name	Homework club
Selected membership option	Daily: £6.00 per session
Number of sessions	1

Review Membership Dates

Please review the memberships below. If there are any memberships you do not want, please tick them and use the Delete Memberships button below to delete them.

Select membership period(s) you wish to remove 28 Sep 2020 (£6.00)

Delete selected membership dates

Make Payment

Payment amount	£6.00
----------------	-------

Cancel

Add to basket

Pay now

Here you can see the amount is there to pay in the clubs section, but doesn't appear in the basket. The school will see the child provisionally signed up.

Hollie Adams's Memberships

Day	Dates:	
	28 Sep 2020	
	Membership Fee:	
	£6.00	
	Status:	
	Not paid	

Payments and Top-Ups in Basket

Your basket is empty

To add the club to the basket or pay, you'll need to return to the club section and click on the outstanding payment. You can then choose to add the payment to your basket and pay right away, or select the membership periods and click the grey button to withdraw from the club.

Review Membership Dates

Please review the memberships below. If there are any memberships you do not want, please tick them and use the Delete Memberships button below to delete them.

Select membership period(s) you wish to remove 28 Sep 2020 (£6.00)

[Delete selected membership dates](#)

Make Payment

Payment amount £6.00

[Cancel](#)
[Add to basket](#)
[Pay now](#)

Error messages when making payments for clubs and trips

You may receive an error message when a club item is in your basket saying that the price for the club or trip has been changed.

My Basket: £19.60

! It is not possible to pay for some items in your basket

It is not possible to pay for some items in your basket. Check the reason for each item below. Please remove items from the basket for which you cannot pay - you can use "Remove all items from the basket that I cannot pay for" button to remove all of them at once, or edit details if there is an option to do so.

[Remove all items from the basket that I cannot pay for](#)

Payments and Top-Ups in Basket

Club payment	<p>The amount is now different to the current price of the product. Please remove this item and add new one.</p> <p><small>Account: Abbie Adams (Clubs) Club: Price change Payment amount: £19.60</small></p>	<small>Click for details or to make a change ▶</small>
--------------	--	--

Empty basket

If this happens, remove the item from your basket and then add it back to your basket again.

My Basket: £23.60

Payments and Top-Ups in Basket

Club payment	<p>Account: Abbie Adams (Clubs)</p> <p><small>Club: Price change Payment amount: £23.60</small></p>	<small>Click for details or to make a change ▶</small>
--------------	--	--

Empty basket

[Cancel](#) [Make Payment](#)

Once you have done this, you will be able to pay for the club as normal.

Was this article helpful?

6 out of 19 found this helpful

Articles in this section

- ▶ [Using the basket to make payments on the Parent App](#)
- ▶ [Parent Portal Meals, Clubs, Trips, & Payments FAQ](#)
- ▶ [Top up accounts and viewing payments in the Arbor Parent App](#)
- ▶ [Top up accounts and viewing payments in the Parent Portal](#)